

Covid 19 – Revision of our services to help protect you, ourselves, and our future guests.

Guests' favourite restaurants listed on page 2.

The world is a very different place since the Coronavirus pandemic. We aim to give you the reassurance that you can have confidence when booking a stay with us.

We constantly review our Covid 19 policy to ensure you of a safe stay. We will continue with a cautious approach whilst we live with Coronavirus. We also continue to follow the advice given for our industry from Visit Britain and their advice at present is to continue with the extra measures we have put in place since reopening. We therefore ask you to read the following points to understand what changes we have made to our business.

- We are keeping you and us safe by continuing with a cautious and distanced approach.
- Our guest bedrooms will be aerated for a minimum of 3 hours with open windows.
- We think it's still a good idea to wear a face covering when entering our guesthouse and in communal areas and we will continue to wear a face covering too.
- We have employed a new, more - intensive and longer cleaning regime for our guest bedrooms and communal areas, using industry standard products. All our detergents and cleaning products are from leading industrial suppliers and are specifically recommended.
- We continue to have hand sanitiser available for you to use when you come into the guesthouse and in the breakfast room.
- We won't be servicing your room daily at present. On surveying our regular guests 99% said they didn't want daily room servicing. So, we have a consumables order form for you to use instead, available in your room, for us to replenish any items from the hospitality tray for you. We will leave a little basket of your goodies outside your room for you, and should you require fresh towels, of course these can also be requested on the form too.
- Our breakfast buffet on the sideboard has been adapted with covered and portioned options but still has the same great choice of options for you. Lis will take your order and will still be wearing a mask for the foreseeable future.
- On the morning of check-out your registered card will be charged remotely, and your invoice sent to you electronically. Should you wish to use an alternative card please do just notify us beforehand.

We are available to assist you throughout your stay. We live on-site and in case of any emergencies, you can contact us anytime via the electronic bell at reception or by calling our landline number, on 01298 256380.

All food is prepared here in our kitchens on-site and only by ourselves. We do not have any employees or people coming into our kitchens from outside of our business.

If you or anyone of your party are showing any symptoms of the Coronavirus (repetitive cough, fever, unusual tiredness, sore throat, difficulty breathing, loss of taste or smell) we would ask someone in your party to notify us immediately and remain isolated in your room until further instructions.

If you are aware that you have been in contact with a confirmed or suspect case of COVID before visiting our premises, we encourage you to contact us directly so that we can amend your reservation for a new date, and you should then follow government guidelines. Remember we don't take deposits with your reservation so moving your booking date is made even easier for you. It's a good idea though to take out a simple travel insurance policy to cover you for this risk, should you need to cancel outside of the free cancellation policy.

Your agreement to follow our temporary new procedures and extra measures is kindly requested. Unless we hear otherwise from you it is presumed that you are happy to continue with your booking under these measures.

Guests' favourite restaurants

We highly recommend you booking your table in advance

<p>Ithaca 3 Eagle Parade, Buxton SK17 6EQ 01298 722030 Greek Restaurant</p>	<p>The Columbine Restaurant 7 Hall Bank Buxton SK17 6EW 01298 787520 The Columbine is a small independent restaurant serving freshly prepared evening meals.</p>
<p>Michaelangelo's Italian Restaurant 1 Market Place Buxton SK17 6EB 01298 26640 The extensive menu is very reasonably priced, with locally sourced ingredients freshly prepared to order</p>	<p>Simply Thai 2-3 Cavendish Arcade Buxton SK17 6AT 01298 224710 Experience authentic Thai Cuisine with genuine Thai hospitality</p>
<p>Dub Kitchen and bar 28a High Street Buxton SK17 6AZ. 01298 22292 Great beer and food. Main Course Dishes ranging from £6.00</p>	<p>St Moritz 7 Cavendish Circus Buxton SK17 6AT 01298 222250 Good range of Italian home cooked food</p>
<p>La Brasserie Del A Cour French Restaurant The Old Courthouse George Street Buxton 01298 253333 Family run independent French restaurant & bar located close to town centre and the Opera House</p>	<p>The Taj Mahal 35 High Street, Buxton, SK17 6HA 01296 78388 Enjoy delicious Indian cuisine and authentic Eastern recipes made by our excellent chefs in beautiful surroundings</p>